



SEIA Code of Ethics
v. 3.22.10

"As a member organization of the Solar Energy Industries Association (SEIA), we are committed to protecting the rights of businesses, consumers and users of solar energy systems. We are dedicated to providing safe and effective products, accurate information, and reliable services. As part of these commitments, we will:

1. Design, build, install, operate and maintain solar energy systems and system components in a manner compatible with public health, safety, and environmental values.
2. Honestly represent the cost, capabilities and performance of solar products.
3. Employ well-trained personnel to provide current, correct, and understandable product information.
4. Offer and honor clear, understandable warranties that comply with all applicable regulations.
5. Be responsive to consumer suggestions and complaints and perform servicing and repairs in a professional and timely manner.
6. Conform to the law and intent of federal, state, utility, and local incentives and fairly represent the impact of such incentives to potential purchasers.
7. Provide accurate counsel and advice to consumers with regard to business practices.
8. Accurately and honestly represent our primary business category and relevant revenue for purposes of SEIA membership.
9. Support the mission and goals of SEIA and the Solar Bill of Rights."